Application Remote Control Instruction Manual

(iOS Version)

For Users

Product Type: NE-Z41, NE-Z41SH

Document Number: 81-SS00128 (ver.5)

Application Ver. 0.4.10 or later

Date of issue: 2024-04-01

Language: English



- Carefully read the instruction manual prior to use.
- ■Keep this instruction manual for future reference.

Nabtesco

Nablesco Corporation



Introduction

Thank you for purchasing Nabtesco's ALLUXTM.

Matters concerning typical usage such as fitting and walking, maintenance, trouble shooting, and cautionary notes are described in the User's Guide that comes with an ALLUXTM (hereinafter referred to as the User's Guide).

This Application Remote Control Instruction Manual (hereinafter referred to as this manual) describes how to install and use the Application Remote Control (hereinafter referred to as this App) in the iOS system environment.

For safe and comfortable use, thoroughly read the User's Guide mentioned above and this manual, sufficiently understand the contents, and strictly observe the safety precautions stated in those documents.

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Supported model and operating environment

ALLUXTM (type: NE-Z41)

*ALLUXTM (type: NE-Z4) is not supported.

The model can be identified by the design of the front link pad.

It can also be identified by the indication on the charging port.



NE-Z41 (Supported type)



NE-Z4 (Non-supported type)



NE-Z41 (Supported type)



NE-Z4 (Non-supported type)

Compatible OS: iPhone running iOS 13 or later

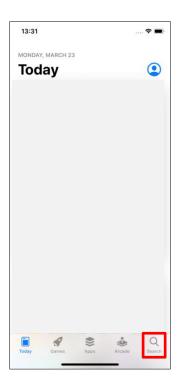
Bluetooth

Precautions on Bluetooth

- Radio waves emitted by a Bluetooth device may affect the operation of electronic devices and other devices. Turn off Bluetooth devices when near priority seats in trains, in areas where flammable gas is generated such as in airplanes near automatic doors and fire alarm devices, as it may cause an accident.
- We do not take any responsibility for the leakage of information when using Bluetooth technology.
- This product does not guarantee wireless connection with all Bluetooth devices. The Bluetooth device to be connected must comply with the Bluetooth standard specified by Bluetooth SIG and must have obtained at least a certification. In addition, even if the device to be connected complies with the Bluetooth standard, phenomena such as inability to connect or different display/operation may occur, depending on the characteristics and specifications of the device.
- Do not disassemble or modify this product as the wireless functionality of this product has been certified to meet technical standards.

2 Install procedures and initial settings

- 1. Sign in with your Apple ID. Tap the search icon Q in the bottom right corner of the "App Store" screen.
- 2. Type the App name "ALLUX2" into the Search field. Tap the "Search" button on the keyboard.





The following QR code can be used to install.



3. After the search results are displayed, tap the target App as shown below.



- 4. Tap the "GET" button, then tap the "INSTALL" button.
- 5. After the installation is completed, the icon of the App is created on the home screen of the smartphone.
- 6. Tap the icon to start the App.

3 Safe posture

Before changing the operational mode of ALLUXTM using the Application Remote Control, the user needs to take a posture which is safe even if hydraulic resistance changes. This posture is referred to as 'safe posture'. Be sure to understand the following safe postures before using ALLUXTM.

[Safe posture]



: The ALLUXTM is fully straighten, stable and will be safe to place your body weight on it.



: Weight is off of the ALLUXTM but it may be bent.

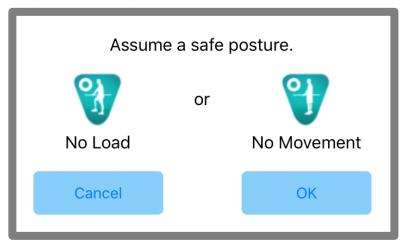


■ When taking the safe posture without applying the body weight to ALLUXTM, hold a handrail or sit down.

You may lose your balance and fall over.

[Request for safe posture]

If ALLUX 2TM is not in the safe posture when changing the operational mode of ALLUXTM, a popup is displayed. Make sure you have the safe posture, and tap "OK" button.



Communication mode and how to connect Bluetooth 4

In order to conserve power, ALLUXTM is not always in communication mode.

In order to enable the communication mode, you need to perform the following operations.

Once ALLUXTM communication is established using this App, this state lasts until communication is disconnected.

[Communication mode enabled]

- 1. For 5 minutes after ALLUXTM is slightly flexed and extended
- 2. For 5 minutes after you apply your body weight to ALLUX™
- 3. For 5 minutes after the charger or the power OFF cap is disconnected from ALLUXTM







It is possible to turn OFF wireless connection when the user gets on a plane, etc. To restore wireless connection from that state, the actions such as the one shown below are required.

- 1. Disconnect the charger or the power OFF cap form ALLUX™.
- 2. "Apply a load on the heel 4 times intermittently" or "Apply a load on the toe 4 times intermittently" *You can switch to either one you like by a method described in page 13.



- *Just starting this App does not connect to ALLUXTM. Tap the Bluetooth icon on the "Mode Change" screen (Refer to page 11) to connect to ALLUXTM.
- *Just tapping the home button etc. on the smartphone does not disconnect communication with ALLUXTM and this App keeps working behind the screen. If you tap the icon of this App again, it starts in the connected state.



CAUTION

■ Do not turn off the smartphone or force-quit this App while changing a mode with this App. Doing so may cause adjustment values to turn into an unintended state and result in a fall.

NOTICE

■ Even if this App is hidden on the smartphone, the connection with ALLUXTM is maintained and the battery of the smartphone keeps being consumed. If you are concerned about battery consumption, disconnect the smartphone from ALLUXTM or close this App.

ALLUX™ operational modes

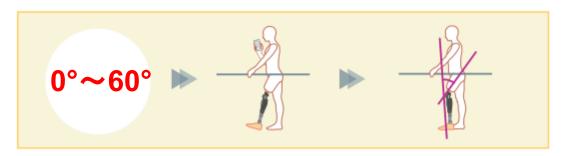
ALLUXTM has the following five operational modes.

[Normal mode]

The normal mode is adjusted for normal walking. Judging various walking situations and normal motions with the sensor, ALLUXTM automatically adjusts the flexion and extension.

[Flexion angle limit mode]

In flexion angle limit mode, flexion resistance is locked at a designated angle while extension resistance remains free.



[Variable selective flexion lock mode]

ALLUXTM remembers the angle at which variable selective flexion lock mode is turned on. Flexion resistance is locked when it reaches that angle while extension resistance remains free.



NOTICE

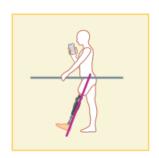
■ When the flexion angle limit mode or variable selective flexion lock mode is used, do not apply excessive force to ALLUXTM when locking it.

If an excessive impact force is applied to ALLUXTM, it may be damaged.

ALLUX™ operational modes

[Full extension lock mode]

ALLUXTM is locked in a fully extended state.



[Free swing mode]

In free swing mode, ALLUXTM is kept free (resistance-free state).



Each of these operational modes can be assigned to the buttons in the Application Remote Control by the prosthetist using the Adjustment App, and you can change to a mode you want by tapping the corresponding button on the "Mode Change" screen of the Application Remote Control (page 11). The normal mode is always assigned to Button 1 on the Application Remote Control.

You can freely assign the five operational modes above to buttons 2 to 5 on the Application Remote Control.

Default remote controller configuration:

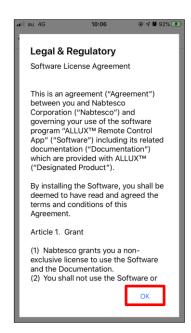
- Button 2: Flexion Angle Limited mode
- Button 3: Variable Selective Flexion Lock mode
- Button 4: Full Extension Lock mode
- Button 5: Free Swing mode

Initial settings 6

Tap the icon of this App to start.



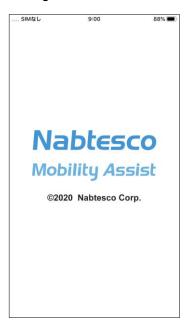
The "Legal & Regulatory" dialog is displayed. Read it and tap the "OK" button.



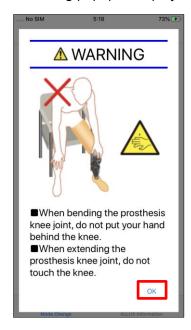
Initial settings

The company logo is displayed. From the second time, the above screens are skipped and this screen is displayed when you tap the icon of this App.

After the company logo is displayed on screen for a second, this screen is automatically changed to next screen.

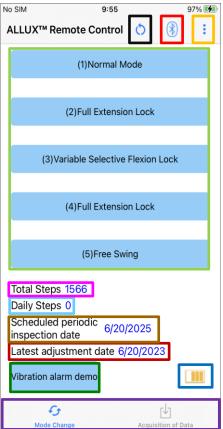


A warning popup is displayed. Read it and tap the "OK" button.



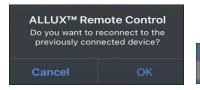
Mode change screen

"Mode Change" screen is displayed after the warning popup.



Reconnect icon:

Tap this icon to connect to the previously connected ALLUX™. The following popups are displayed before and after the



Connection to ALLUX™

Bluetooth icon:

Tap this icon to display the "Connection to ALLUXTM" screen (page 122). The icon changes depending on the connection state. When it is in a disconnected state, tap the icon to enable connection

Disconnected Connected

General icon:

Tap this icon to display the "General" screen (page 144).

Standby mark:



While this App is communicating with ALLUX™ or performing other processing, a standby mark is displayed. While this mark is displayed, all on-screen operations are disabled.

Remote control button:

When you tap one of these buttons, the state of ALLUXTM changes to the operational mode which was assigned by the prosthetist beforehand. When you tap the button, a popup is displayed. Tap the "OK" button.

Screen change tab:

You can switch between the "Mode Change" Screen and "Acquisition of Data" screen. Tap on these characters or slide each screen to left or right to switch the screen

It shows the number of steps you have made up to this point.

It shows the number of steps you made on the day.

Scheduled periodic inspection:

If you entry the start date of use in the "Other settings" of the General icon, the scheduled date of the periodic inspection will be displayed.

Latest adjustment date:

It shows the date when ALLUXTM was in last adjusted.

Vibration alarm demo button:

ALLUXTM vibrates in demo.

Battery level:

It shows the battery level of ALLUXTM.









10%以下

10~40%

40~70%

70%以上

Connection to ALLUX[™] screen 8



- 1. On the "Connection to ALLUXTM" screen, scanning for wireless devices automatically starts.
- 2. The devices related to ALLUXTM are listed up. The indicated characters vary based on the serial number of ALLUXTM.

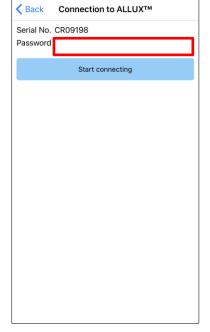
The third line indicates the connection state.

- Disconnected
- Connecting
- Connected
- 3. "ALLUX: Serial No" is displayed. If more than one device is listed up, according to the Serial No. of your ALLUXTM, select the appropriate wireless device.
- 4. If the wireless device for ALLUXTM is not listed up, the wireless connection of ALLUXTM may be in sleep mode. Activate the wireless connection referring to page 6. After that, tap the "Cancel button and then tap the "Scan" button displayed in that position to search for wireless devices again.
- 5. Tap the wireless device on the list.

"Connection to ALLUXTM" is displayed. Enter the password indicated on the charging port of ALLUXTM. If you fail in entering the password 3 times, you need to restart this App.

If the wireless connection is successfully done, the "Mode Change" screen (page 11) is displayed automatically.

When connecting for the first time, Bluetooth pairing to a smartphone is required. Tap Pair to allow it.

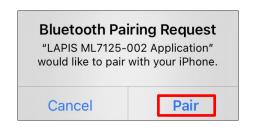


13:49

100% 🔳

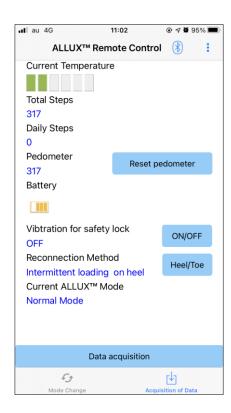
No SIM 🕏





Acquisition of data screen 9

You can check the state of ALLUXTM on this screen.



Current Temperature:

You can check the temperature of ALLUXTM. Repeated yielding motion may cause high temperature. When ALLUXTM gets hot, it enters high temperature mode and you cannot walk.

Total Steps:

It shows the number of steps you have made up to this point.

Daily Steps: It shows the number of steps you made on the day.

Pedometer:

When you tap the "Reset pedometer" button, the number of steps becomes 0 once and then it starts to show the number of steps you make from that point.

Battery:

It shows the battery level. (The displayed marks are the same as those shown in page 11.)

Vibration for safety lock:

This button is used to set whether or not to vibrate the ALLUXTM when the safety lock (page 10 of the User's Guide) is enabled. The default is set to "ON" (vibrate).

Reconnection method:

This button is used to change the method to return wireless connection to ON without using the charger or the power OFF cap when wireless connection was turned OFF to get on a plane, etc. Refer to page 6.

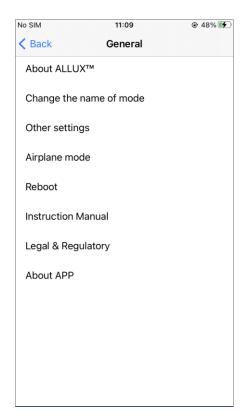
Current ALLUXTM Mode: Shows the current walking mode. Refer to page 7.

Data acquisition button:

When you tap this button, information such as the number of steps is updated.

General screen

When you tap the General icon : on the "Mode Change" screen or the "Acquisition of Data" screen, the screen displays the "General" screen.



■ About ALLUXTM:

"About ALLUXTM" screen (page 16) is displayed.

Change the name of mode:

"Mode Name" screen (page 17) is displayed.

Other settings

"Other settings" screen (page 15) is displayed. In this screen, you can set whether to automatically connect to the previously connected ALLUXTM when the App starts, set whether to confirm when changing modes, and enter the start date of use.

Airplane mode:

A popup is displayed. Tap the "OK" button to turn OFF ALLUXTM wireless connection.

Reboot:

When you tap this button, a popup is displayed. Tap the "OK" button to reboot ALLUXTM.

* As the communication is disconnected, you need to enable connection again.

(The same action as removing and inserting the power OFF cap.)

Instruction Manual:

Download the instruction manual from jumped link.

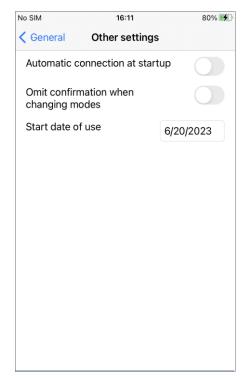
Legal & Regulatory:

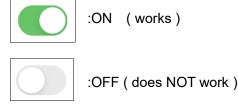
The "Legal & Regulatory" dialog (page 9) is displayed.

About APP:

Displays application name, usage, UDI-DI, etc.

Other setting screen





Automatic connection at startup:

You can set whether to automatically connect to the previously connected ALLUXTM when the App starts.

Skip confirmation when changing modes: You can set whether to display a confirmation popup when you click a button for changing mode.

Start date of use:

You can enter the start date of use. This entry is required when displaying the scheduled periodic inspection date.

About ALLUX[™] screen



App Version:

The version of this App is displayed.

- ALLUXTM firmware version: The firmware version of $ALLUX^{TM}$ is displayed.
- Serial No:

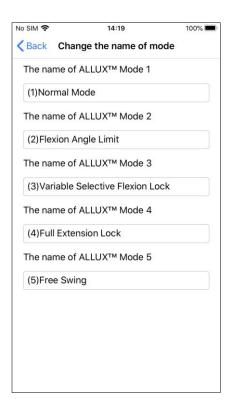
The serial number of the ALLUX $^{\text{TM}}$ is displayed.

Mode name screen 13

ALLUXTM allows to freely assign the operational modes described in page 8 to the buttons on the Application Remote Control. ALLUXTM also allows to change the button names indicated on the "Mode Change" screen. Be sure to check the assignment with the prosthetist and change the button names according to the assignment.

It is convenient to name the buttons according to the adjustment values, for example, 'Normal mode (for a shoe with a high heel)' or 'Flection Angle Limited mode (50 deg.)'.

If the prosthetist changes the mode assignment, the mode names return to the defaults.



- 1. Tap the operational mode to change the name.
- 2. A keyboard is displayed on the screen.
- 3. Enter a new name.
- 4. Tap "✓" to complete the entry.
- 5. Once return to "Mode Name" screen, the name is reflected to this App.

14 **Error message popup**

If an error occurs during an operation, a popup is displayed.

Please follow the instructions in the popup.

14.1 Connection to ALLUX™ error

ALLUX™ Remote Control

Password is incorrect.

OK

This error occurs when the wrong password was input on the "Connection to ALLUXTM" screen. Enter the password indicated on the charging port again.

14.2 Password error (3 times)

ALLUX™ Remote Control

Password was wrong 3 times. App closes when the "OK" button is pressed.

OK

This error occurs if you fail in entering the password 3 times. And then this App closes at once. When you start up this App again, you can enter the password again.

14.3 Wireless connection error

ALLUX™ Remote Control

Unable to connect Bluetooth

OK

This error occurs when wireless connection between ALLUXTM and Bluetooth on smartphone is failed. Try to turn ON the wireless connection of ALLUXTM referring to page 6.

14.4 Wireless communication error

ALLUX™ Remote Control

Connection to ALLUX™ was failed

OK

This error occurs when communication between ALLUXTM and App on smartphone is failed. Enable wireless connection again referring to page 11.

If this occurs during a mode change, check the status of ALLUXTM and use it.

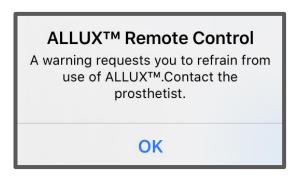
(14) Error message popup

14.5 Safe posture error



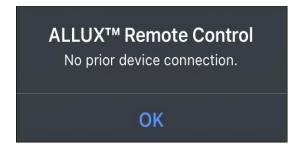
If the user does not take a safe posture, ALLUXTM cannot change the settings. Assume a safe posture referring to page 5.

14.6 Hydraulic control error



Because hydraulic control may be out of order, the control of ALLUXTM is stopped. Contact the prosthetist to have maintenance service.

14.7 Reconnect button error



This error is displayed when you tap the Reconnect button with no previously connected ALLUXTM. Make connection according to the regular procedure before using.

15 Troubleshooting

Problem	Check item	Remedy
	Check that the operating system	Update the operating system to iOS 13
The Application	version is appropriate.	or later.
Remote Control	Check that the hard disk of the	Increase the free space on the hard disk.
cannot be installed.	smartphone etc. has a required free	
	space.	
	Check that ALLUX™ is recognized	Select ALLUX™ on the "Connection to
	on the "Connection to ALLUX TM "	ALLUX TM " screen.
	screen (page 12).	
	Check that ALLUX [™] communication	ALLUX [™] cannot be connected with
	is not connected with multiple	multiple devices. If the prosthetist is
	devices.	using the Adjustment App, ask the
		prosthetist to disconnect the
		communication.
	Check that Bluetooth is "ON" on the	Turn ON Bluetooth on the smartphone.
	smartphone.	
ALLUX™ cannot	Cannot be connected even with the	Perform the following three steps before
be connected.	above remedies.	reconnecting.
		(1) Reboot the ALLUX™ power supply.
		(Insert the charger or the power OFF
		cap once and then remove it.)
		(2) Turn OFF the smartphone's
		Bluetooth once and then turn it back
		ON.
		(3) Restart the Application Remote Control.
		Control.
Wireless	Check that the toe or heel setting is	Check the setting with this App or the
connection cannot	correct or the way of applying a load	way of applying a load again referring to
be restored even if	is correct.	page 6. If the wireless connection still
a load is applied on		cannot be restored, remove and insert
the heel or the toe		the battery charger or the power OFF cap
4 times		for restoration.
intermittently.		

15 Troubleshooting

	Check that the ALLUX [™] wireless connection is ON.	Turn ON wireless connection referring to page 6.
ALLUX [™] is not indicated on the	Check that battery for ALLUX [™] has been charged.	Charge the battery for ALLUX™.
"Connection to ALLUX TM " screen.	Check that multiple Apps are not working at the same time.	Close unnecessary Apps.
	Check that the Bluetooth function is "ON" on the smartphone.	Turn ON the Bluetooth function.
	Check that the battery capacity for ALLUX [™] or smartphone is low battery status.	Charge the battery for ALLUX [™] or smart phone.
Communication between ALLUX TM and App is easily disconnected.	Check ALLUX [™] is used under the specific wireless condition such as beside railway, highway, TV tower, airport, in exhibition and hospital.	Avoid using the device in an environment where trains or vehicles frequently come and go, or in an environment where there are multiple wireless connections.
	Check if there are huge shields against radio wave around ALLUX™ user.	Remove shields that block radio waves.



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